

# SPA - APPLICATION PORTAL

## SHELTER MANAGEMENT PORTAL



### ➤ CONTEXT AND ISSUES

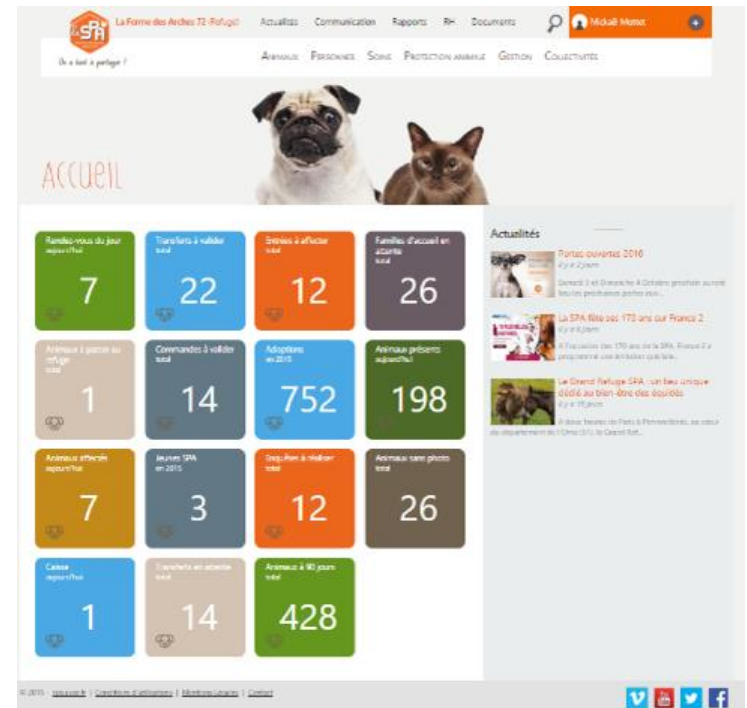
The SPA has set up a new portal to manage all activities related to FRM (Shelter and Pound Management).

The objective of this portal is to increase the operational efficiency of the teams (single entry of information, interfacing with the rest of the IS, efficient research, shared processes...) and develop new needs.

### ➤ RESULTS

The SPA benefits today from a modern and efficient portal allowing new uses.

- access to the follow-up of animal protection investigations,
- an HR area with the possibility for employees to declare their vacations,
- CRM to analyze adopters and donors to better target marketing campaigns



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### ➤ OUR SUPPORT

- Establishment of a solid, durable and evolutionary base
- Availability of the ARGOS portal with functionalities dedicated to dispensaries.
- Functional and technical support, over time, which allows the SPA to enrich its portal with new functionalities (HR management, CMS, relationship with local authorities, CRM, EDM).

